

## **SCHEDULE M: SERVICE DEFINITION FOR SMART EPL UNI**

### **1. Smart EPL UNI Service Description**

Exponential-e's Smart EPL User to Network Interface (UNI) Service is an interface that connects Exponential-e and a Partner to each other's network. It defines signalling and management processes allowing the two networks to communicate with each other. It provides a dedicated port between the two Parties.

### **2. Service Demarcation Point**

The Smart EPL UNI SDP is the point up to which (i) Exponential-e's service obligations apply and (ii) the Smart EPL UNI Service Level Agreement covers. The Partner -facing physical port on the Exponential-e equipment that connects to the Partner's network is the SDP.

### **3. Target Service Commencement Date**

Smart EPL UNI 25 Working Days\*

*\* From Order acceptance.*

### **4. Smart EPL UNI Service Level Agreement**

No Service Levels apply in respect of the Smart EPL UNI Service.

### **5. Ordering Method**

Smart EPL UNI can be ordered via on Online Order, though order forms may be required to be signed for post-order changes such as upgrades.