

## **SCHEDULE J: SERVICE DEFINITION FOR OFF-NET CIRCUITS**

### **1. Off-Net Circuit Service Description**

Off-Net Circuits provide a point-to-point connection between two Partner / End User Sites, without connecting to the Exponential-e network provided using third party Ethernet-over-Fibre (EoF) or Ethernet-over-Copper (EoC) circuits. Unless agreed otherwise in the Contract, Exponential-e will not monitor Off-Net Circuits nor provide End User Premises Equipment.

### **2. Off-Net Circuit Service Demarcation Point (SDP)**

The Off-Net Circuit SDP is the point up to which Exponential-e's Off-net Circuit service obligations apply and the Off-net Circuit Service Level Agreement applies. At the Partner / End User Site, the SDP for the Off-Net Circuit is the network terminating equipment from the relevant third-party supplier.

### **3. Target Service Commencement Date**

Off-Net Circuit EoF	60 Working Days*
Off-Net Circuit EoC	45 Working Days*

*\* From order acceptance. These lead times are for the UK only.*

### **4. Off-Net Circuit Service Level Agreement**

Exponential-e offers the Partner the same service levels as Exponential-e receives from the relevant third party supplier. These can be confirmed prior to Order placement and incorporated into the Contract prior to order placement if required by the Partner.