



Service Document: Cyber Security Consultancy Services (Reseller)

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Document Control Information

Version History		
Version Number	Date Approved	Change/Reason for Change/Comments
1.0	Fri 15th May 2020	New Document creation
1.1	Wed 16 th March 2022	Addition of disclaimers to all service definitions and consent language in Schedule C. Addition to address inflationary or 3 rd party price increases.

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1. Document Purpose

This document describes Exponential-e's Cyber Security (CS) Consultancy Services and the service-specific terms and conditions that are applicable in addition to the General Terms of the Partner's Master Partner Reseller Agreement with Exponential-e (the "General Terms"). Capitalised terms used in this Service Document which are defined in the General Terms or the Additional Terms set out herein, shall be afforded their defined meaning throughout. Each CS Consultancy Service is set out in a separate Service Definition attached as a Schedule to this Service Document.

2. Service Delivery

All activities related to the delivery of a Service are scheduled within Normal Business Hours by default, unless specified otherwise in the applicable Service Definition. If the Partner requests to re-schedule the activities outside of Normal Business Hours and Exponential-e is able to accommodate this, additional charges shall be applicable.

3. Charges

Exponential-e shall be entitled to increase the Annual Charges (following thirty (30) days written notice:

- (i) where Exponential-e can reasonably demonstrate that such an increase is due to an increased cost of providing the Services due to increases imposed on Exponential-e by its suppliers. Any such increase will not exceed the increased cost incurred by Exponential-e in providing the Service(s). Exponential-e will provide reasonable documentary evidence to support such price increase to the Partner, upon request; and/or
- (ii) in line with inflation (where any such increase shall be limited to the change in the UK Retail Price Index (or any materially-equivalent replacement index) since signature of the Contract (in the case of the first such inflationary increase) or since any previous inflationary increase (in the case of any subsequent inflationary increases).