



Service Document:
Cyber Security Consultancy
Services (Reseller)

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1. Document Purpose

This document describes Exponential-e's Cyber Security (CS) Consultancy Services and the service-specific terms and conditions that are applicable in addition to the General Terms of the Partner's Master Partner Reseller Agreement with Exponential-e (the "General Terms"). Capitalised terms used in this Service Document which are defined in the General Terms or the Additional Terms set out herein, shall be afforded their defined meaning throughout. Each CS Consultancy Service is set out in a separate Service Definition attached as a Schedule to this Service Document.

2. Service Delivery

All activities related to the delivery of a Service are scheduled within Normal Business Hours by default, unless specified otherwise in the applicable Service Definition. If the Partner requests to re-schedule the activities outside of Normal Business Hours and Exponential-e is able to accommodate this, additional charges shall be applicable.