SCHEDULE K: SERVICE DEFINITION FOR OFF-NET CIRCUITS

1.   Off-Net Circuit Service Description

Off-Net Circuits provide a point-to-point connection between two Partner / End User Sites, without connecting to the Exponential-e network provided using third party Ethernet-over-Fibre (EoF) or Ethernet-over-Copper (EoC) circuits. Unless agreed otherwise in the Contract, Exponential-e will not monitor Off-Net Circuits nor provide End User Premises Equipment.

2.   Off-Net Circuit Service Demarcation Point (SDP)

The Off-Net Circuit SDP is the point up to which Exponential-e's Off-net Circuit service obligations apply and the Off-net Circuit Service Level Agreement applies. At the Partner / End User Site, the SDP for the Off-Net Circuit is the network terminating equipment from the relevant third party supplier.

3.   Target Service Commencement Date *

Off-Net Circuit EoF	60 Working Days
Off-Net Circuit EoC	45 Working Days

* From order acceptance. These lead times are for the UK only.

4.   Off-Net Circuit Service Level Agreement

Exponential-e offers the Partner the same service levels as Exponential-e receives from the relevant third party supplier. These can be confirmed prior to Order placement and incorporated into the Contract prior to order placement if required by the Partner.