SCHEDULE M: SERVICE DEFINITION FOR SMART EPL UNI

1.   Smart EPL UNI Service Description

Exponential-e's Smart EPL User to Network Interface (UNI) Service is an interface that connects Exponential-e and a Partner to each other's network. It defines signalling and management processes allowing the two networks to communicate with each other. It provides a dedicated port between the two Parties.

2.   Service Demarcation Point

The Smart EPL UNI SDP is the point up to which (i) Exponential-e's service obligations apply and (ii) the Smart EPL UNI Service Level Agreement covers. The Partner -facing physical port on the Exponential-e equipment that connects to the Partner's network is the SDP.

3.   Target Service Commencement Date

Smart EPL UNI   25 Working Days*

* From Order acceptance.

4.   Smart EPL UNI Service Level Agreement

No Service Levels apply in respect of the Smart EPL UNI Service.

5.   Ordering Method

Smart EPL UNI can be ordered via on Online Order, though order forms may be required to be signed for post-order changes such as upgrades.