

SCHEDULE J: SERVICE DEFINITION FOR SECURITY AWARENESS TRAINING

1. Security Awareness Training Service Description

Exponential-e's Security Awareness Training Service provides access and use of a simulated phishing and security awareness and compliance training platform. For the duration of the Initial Term, Customer is granted a non-exclusive, non-transferable, non-assignable right to access the applicable subscription services set forth in the Order Form for Customer's internal business use only.

The Customer is referred to the relevant licensor for details of the subscription services provided.

2. Target Service Commencement Date

The Initial Term will begin from Exponential-e's Order acceptance.

3. Service Level Agreement

This Service is not subject to a Service Level Agreement.

4. Additional Terms applicable to Security Awareness Training

The following terms apply to the provision of the Security Awareness Training Service by Exponential-e in addition to Exponential-e's General Terms.

4.1 Termination

4.1.1 Clause 12.1 and sub-clauses Clause 12.1.1, 12.1.2 and 12.1.3 of the General Terms shall not apply to the Security Awareness Training Service. The following shall apply in lieu:

4.1.1.1 Subject to earlier termination of the Contract in accordance with its terms, the Security Awareness Training Service shall be provided until the expiry of the Initial Term whereupon it shall automatically expire without further notice, unless agreed otherwise in writing by the Parties.