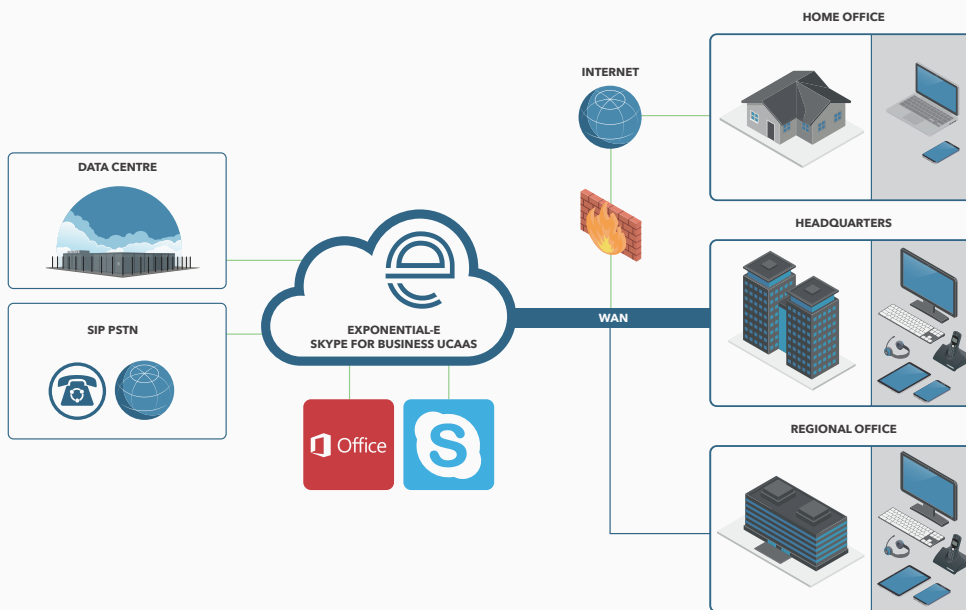


Skype for Business UCaaS

Powerful collaborative communications for the modern organisation.



In today's ever-changing work environment, it's critical that business users can easily communicate with customers, suppliers and colleagues wherever they are and whenever they need.

Skype for Business is a powerful communication and collaboration platform which provides instant messaging, presence, voice, video, desktop sharing, conference calling and a host of other features. Your organisation can become more efficient, flexible and dramatically reduce communication costs.

Why choose Skype for Business UCaaS from Exponential-e

Exponential-e's Skype for Business (SfB) UCaaS saves you money whilst making your business more productive. Whilst we all would like to unlock limitless potential for innovation, it is essential to manage your costs, infrastructure and operations. SfB UCaaS enables users to communicate more effectively, sharing information and gaining more time back in their day.

With Exponential-e, your solution is delivered using our carrier-grade Voice Services Platform and resilient core Network, which together ensure great call quality. Our solution incorporates additional features and technologies to harness the capabilities of SfB, improving functionality and making it more cost effective. Furthermore, added end to end services from Exponential-e will complement and strengthen your solution.

Fully integrated with Microsoft Office 365

Unlock the potential of full suite of applications and leverage your investment in Microsoft (SfB is free for organisations that already have an E3 or E5 license). With extensive experience, Exponential-e is a trusted advisor to guide you on your journey towards solutions including Teams and Office 365, with extended relationships with Microsoft ecosystem partners.

If you will, or have already planned to, invest in Microsoft O365 then with a few simple steps you can transform your voice and collaboration solution and stop investing in a legacy voice setup. Exponential-e offers call plans for over 100 users which are invariably cheaper than Microsoft calling plans. It's a low risk and simple decision for your business.



Use Exponential-e's Skype for Business UCaaS as a replacement for PBX

Traditional PBXs have many problems meeting the needs of today's work environment. An on-site PBX impacts CapEx with an upfront investment and can cause trouble when you need to replace it – not to mention maintenance, occupying rack space and energy usage. The modern organisation seeks to promote collaboration and team working. Your PBX

can limit collaboration due to the inflexibility of limited features, especially for remote users, requiring software / hardware upgrades.

Exponential-e avoids these problems by operating from a resilient Voice Services Platform. The fully hosted solution removes the need to operate and maintain PBXs, freeing up resources, reducing CapEx and providing added business continuity. New users and features can be added quickly as required for access from any location.

Standard Features

- **Instant Message** - messaging to other users with ability to send attachments
- **Presence** - see if another user is available/busy/away.
- **Peer to Peer Calling** - free of charge voice/video calls for users inside your organisation and if federated for external and consumer Skype users also.
- **Application / Desktop Sharing** - share your desktop or a specific application with one or more users
- **Whiteboarding** - Scribe and draw collectively in a shared space
- **Federation** - a powerful differentiating feature to communicate with S4B users outside of your organisation (including consumer Skype users)
- **Online Meetings / Conference Calls** - for up to 250 attendees with Audio, Video, Screen Sharing, Whiteboarding and Polling.

Enterprise Voice Features

Call Answer / Initiate, Call Delegation, Call Forwarding & Simultaneous Ring, Call History, Call Hold / Retrieve, Call Transfer (Blind, Consult and Mobile), Caller ID, Call Waiting, Org Auto Attendant, Hunt Groups / Call Queues, Camp-On, Distinctive Ringing, Do Not Disturb Routing, Enterprise Calendar Routing, Emergency Calling, Music On Hold, Qualified IP Phones, Team Calling

Advanced Features

- **Unified Messaging** - Users can call their inbox to access voicemail, email, contact and calendar information; all read to the user with text-to-speech.
- **Advanced Features** - a range of advanced features are available such as call centre, CRM system integration, web chat, FCA and PCI DSS compliant call recording, operator services and more
- **Mobility Services** - your S4B client is available to use on 5 separate devices; desk top, smart mobile and tablets

Project design and deployment made easy

Exponential-e offers a Hybrid Sfb solution using Audio Codes Cloud Bond to enable advanced features such as contact centre, voice recording and many more. If you have standard telephony features, you can further benefit from hosting users on Microsoft's Sfb online platform.

Our solution is a full cloud offering using Exponential-e SIP trunks & Number porting. There are on-site features available for IP hard phones and Analogue services. Exponential-e solution consultants and customer services operations with ensure your project is delivered on time and managed successfully.

Benefits

- Higher quality calls at lower prices
- Embrace digital transformation
- Increased productivity
- Reduce operational risk
- Added operational flexibility
- Reduce legacy infrastructure
- Enable innovation

About Exponential-e

Innovation is at the core of Exponential-e, and has been since our inception in 2002. We wholly own our super-fast Network, and our fusion of complementary technologies - a carrier-class Network and Cloud infrastructure - means we can deliver enterprise applications at wire speed for a superior end-user experience. We deliver scalable, dynamic

and bespoke solutions. Renowned for our responsiveness, coupled with our customer centric approach, and a UK based 24 / 7 x 365 service desk, means we offer unrivalled expertise.

To find out more about Exponential-e visit exponential-e.com/ms-teams-sfb or email info@exponential-e.com



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Visit the website
www.exponential-e.com



ISO 9001
Quality Management

ISO 27001
Information Security Management

ISO/IEC 20000-1
Information Technology Service Management

CSA STAR
Cloud Security

ISO 22301
Business Continuity Management

ISO 50001
Energy Management

ISO 14001
Environmental Management

BS 10012
Data Protection