



Exponential-e Standard Trial Terms v1.2 (Direct)

The Services which are the subject of the Trial are restricted to the level set out on the Order Form (and in the case of (i) a SSL VPN Service Trial, limited to a maximum of ten (10) users, (ii) a Desktop-as-a-Service (DaaS) Trial, limited to a maximum of five (5) users) and (iii) a Hosted PBX Trial, limited to a maximum of three (3) users.

For the duration of the Trial there will be no Charges for the Services which are the subject of the Trial.

No service levels or service credits shall apply for the duration of the Trial.

The Trial shall be provided for the longer of (i) 30 days or (ii) the period set out as the Initial Term on the Order Form in the case of all Services except DaaS which shall be provided for a maximum period of seven (7) days and Hosted PBX which shall be provided for a maximum period of fourteen (14) days, irrespective of any longer period stated as the Initial Term on the Order Form ("Trial Period").

Either Party may terminate the Trial at any time by serving written notice on the other Party.

At the end of the Trial Period or upon earlier termination, the Service shall automatically cease.

Prior to the expiry of the Trial Period the Customer shall confirm whether it wishes to continue to receive the Service or not. If the Customer elects to continue receiving the Service, Exponential-e shall prepare a new Order Form setting out the terms and the price going forward.

Any data stored on Exponential-e Equipment during the Trial shall be automatically deleted ten (10) days after the end of the Trial unless the Customer has elected to continue to receive the Service.

Exponential-e's liability in respect of the Trial shall be limited to a total of £100 regardless of whether such liability arises from breach of contract, in tort or otherwise. This shall be in lieu of any different amounts specified in the General Terms. For the avoidance of doubt, this limit shall apply to Exponential-e's indemnification obligations.

Exponential-e reserves the right at any time, on notice to amend and/or withdraw any aspect of, or the whole of, the Services or these Standard Trial Terms.

Trials are not available to direct customers providing any form of hosted or aggregated services to their own customers e.g managed service buildings. The Customer warrants that they will not use the Services which are the subject of the Trial for such purpose.

Where the Trial relates to a Hosted PBX Service, the Customer's ability to make calls during the Trial Period shall be limited solely to UK landlines (01/02/03) and certain UK mobiles (details of which are available on request). Calls to international numbers and UK non-geographic numbers save for 03 numbers are barred.