



Service Document:
Cyber Security Consultancy
Services (Direct)

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Author: Legal & Security Consultancy

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1. Document Purpose

This document describes Exponential-e's Cyber Security (CS) Consultancy Services and the service-specific terms and conditions that are applicable in addition to Exponential-e's General Terms. Capitalised terms used in this Service Document which are defined in the General Terms or the Additional Terms set out herein, shall be afforded their defined meaning herein. Each CS Consultancy Service is set out in a separate Service Definition attached as a Schedule to this Service Document.

2. Service Delivery

All activities related to the delivery of a Service are scheduled within Normal Business Hours by default, unless specified otherwise in the applicable Service Definition. If the Customer requests to re-schedule the activities outside of Normal Business Hours and Exponential-e is able to accommodate this, additional charges shall be applicable.