

Job Title:	<b>Data Analyst</b>
Status	Full-time
Reports To:	Head of IT and Systems
Location:	100 Lemman Street, London.
Hours:	Full-time Start time: 09:00 am, End time: 05:30 pm
	Monday – Friday
Holidays:	25 days plus Public Holidays

## Company Overview

Exponential-e was founded in 2002 and swiftly established a reputation for innovation and positive differentiation in the technology market. The business was amongst the very first to see the potential for Ethernet in the UK market and was the first in Europe to design and launch VPLS networks. Throughout the history of Exponential-e, a focus upon leveraging developments in technology to deliver profitable and innovative services to our clients and prospects has resulted in industry and peer recognition for our pioneering approach in the market.

With an expansive and established portfolio spanning Cloud, Data Centres, Virtualisation, Disaster Recovery, Business Continuity, Security, Unified Communications and Voice, Professional Services and of course Networking, Exponential-e is extremely well positioned within the market to deliver needs of clients. The depth and breadth of the portfolio and the commitment applied to provision of exceptional service quality has enabled the business to secure the trust of more than 2500 business clients. With industry leading levels of customer satisfaction the capability of the business is underwritten by client reference-ability and ensured our entry to the London Stock Exchange’s Top 1000 Companies to Inspire Britain in 3 successive years

Indeed, the business has delivered a compounded annual growth rate exceeding 28% in the last 5 years. Last year alone, the business delivered 43% year on year growth in new business sales performance and the first quarter of 2016 was the 5th consecutive record sales quarter.

Due to continued growth, Exponential-e is currently seeking highly motivated and driven sales professionals with genuine desire to earn well in excess of six figures. The sales compensation plan, which offers uncapped earnings potential pays 50% commission upon order and 50% deferred for two months. Quarterly and annual incentives offer still further scope for significant earnings. Many top performers within our business are exceeding earnings of £150,000 per annum.

We look forward to discussing your career development aspirations and ambitions with you!

## Mission Statement

*Achieve the status whereby **Exponential-e 3.0** is formally acknowledged among our peers, competitors and clients as the most advanced and innovative business technology enabler in **The World**. A ‘world-class company . . .’*



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### Key responsibilities for this job:

- Develop and implement data collection systems and other strategies that optimise statistical efficiency and data quality
- Acquire data from primary or secondary data sources and maintain databases/data systems
- Identify, analyse, and interpret trends or patterns in complex data sets
- Work with stakeholders across the business to define, deliver and refine ongoing reports to multiple business areas
- Pro-actively filter, de-dup and “clean” data across multiple systems
- Perform bulk and on-demand data migration between systems including ETL
- Review reports and performance indicators to locate and correct code problems
- Work closely with management and project stakeholders to prioritise business and information needs
- Locate and define new process improvement opportunities

### Knowledge and experience required:

- Proven experience working as a data analyst
- Technical expertise regarding data models, database design development, data mining and data segmentation techniques
- Strong knowledge of and experience with BI and reporting packages, databases and spreadsheets (Sisense, SQL, Excel etc.)
- Strong analytical skills with the ability to collect, organise, analyse, and disseminate significant amounts of information with attention to detail and accuracy
- Adept at queries, report writing and presenting findings in a professional format and manner
- Experience of performing complex data migrations between business systems using ETL tools
- Excellent interpersonal, communication and presentation skills

### Additional knowledge/skills

- An IT or technical background
- Knowledge of statistics and experience using statistical packages for analysing datasets
- Programming (XML, Javascript, or ETL frameworks)

