

Enabling Education thanks to Exponential-e

Challenge

Business Education operates 2 schools within London from 4 locations, and when they moved into their head office they were faced with exceptionally poor connectivity. With previous tenants having difficulties connecting through BT they needed to look for another provider to allow them to get their business running efficiently and effectively.

Through recommendations from existing customers of Exponential-e they looked to us to assist with their requirements. Their initial driver was to replace exhausted ADSL circuits and routing equipment, that was manually maintained, with a robust and reliably fast fibre MPLS.

Alongside their initial requirements, Business Education also wanted to look into how they could resolve the issue of having server hardware at all 4 locations. They wanted to remove the risk of servers terminating at end points and a reliance on power at any one location to provide access to data, files, emails, etc. Cross site access was also a difficulty due to the existing set up of their IT infrastructure and was something that Exponential-e was able to assist them with.

An increase in mobile employees, both within the UK and overseas, also meant that a central and common infrastructure was required to allow their employees to work from any location and any device.

Solution

Selecting Exponential-e as their chosen provider meant that Business Education could proceed with installing a solution to link their 4 existing sites together with a fast MPLS. They migrated all site-specific servers to a virtualised environment in a single stack, and virtualised desktops for 400 users.

Business Education was also able to switch to a Managed Firewall through Exponential-e that had a single point of management, allowing better management of their users and bandwidth.

They also made use of our SIP trunking services and re-routed their phone lines through these to PBX gateways on 2 sites.

Their employees are now fully converted to remote access and satisfaction amongst them has been increased as they are now able to enjoy working from anywhere, through any device - all thanks to virtualisation from Exponential-e.

Business Education Ltd.
Responsive Creative Learning


QuestProfessional
Training and Recruiting for Business


FrancesKing
School of English

BUSINESS EDUCATION

Business Education operates two leading further education schools, Quest Professional and Frances King, which provide teaching services including English lessons for foreign students and business and secretarial courses to over 7,000 adults a year. They have also recently opened a new location in Dublin, Ireland.

DON'T JUST TAKE OUR WORD FOR IT

"Exponential-e has the right connections and the ability to grow with us. Not just in London but in other cities and countries across the world too.

We have a reliable, fast and robust environment that works on a 24 / 7 basis. Our servers are hosted and consolidated on leading edge equipment in good quality facilities. There are so many ways in which Exponential-e has changed the way our business is run."

Steve Tims, COO
Business Education Ltd.

FEATURES

- Employees are able to work remotely and can access files and data from any location.
- Files are stored centrally and cannot be lost if left on another device.
- Access is secure and controlled, decreasing the concern of privacy and security threats.
- The ability to manage just a single set of servers instead of 400 end points.
- Desktops follow employees which allows them to access all their files including their bookmarks, from one location. Less risk of loss.
- Centralised print management means that all print devices are available to all employees, wherever they are.

BENEFITS

Business Education now has a resilient and fast solution that allows them to access files and data remotely, as well as removing their reliance on a single end point. This allows their employees to work remotely, across the world, and increases their employee retention due to their flexibility.

Last year they were able to open a new school in Dublin with ease; their solution from Exponential-e enabling them to get their IT infrastructure set up and running 5 times faster than with previous suppliers.

The introduction of a thin client-based environment also removes the need for them to spend vast amount of money on expensive servers and general hardware. The resilience of Exponential-e's virtualised servers also means that in the event of a disaster Business Education can remain productive through remote access.

ABOUT EXPONENTIAL-E

Innovation is at the core of Exponential-e, and has been since our inception in 2002. We wholly own our super-fast Network, and our fusion of complementary technologies - a carrier-class Network and Cloud infrastructure - means we can deliver enterprise applications at wire speed for a superior end-user experience. We deliver scalable, dynamic and bespoke solutions. Renowned for our

responsiveness, coupled with our customer centric approach, and a UK based 24 / 7 x 365 service desk, means we offer unrivalled expertise.

To find out more about Exponential-e visit www.exponential-e.com/Business-Education or email info@exponential-e.com



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